



# NotifyMDM

## Mobile Device Management

### Enrolling Devices without the NotifyMDM App

The *NotifyMDM* device application is not available for some device platforms, however, users can still enroll with *NotifyMDM* by creating an account using the device's native ActiveSync application.

These device platforms include: **Windows Phone 7** and **webOS**.

Functionality is limited to the ActiveSync security policies supported by the device platform.

For information on policy functionality, see the Device Platform Comparison chart at: <http://notifymdm.notify.net/getDocument.php?file=Device+Platform+Functionality.pdf>

### Requirements

- A device with a native ActiveSync application.
  - **webOS** operating system versions 1.4.3, 1.4.5, 2.0.0, 2.0.1, or 2.1.2
  - **Windows Phone** version 7 or 7.5

## Enrollment

### NotifyMDM Enrollment for NotifyLink Users

For current *NotifyLink* users who wish to transition to *NotifyMDM*, the following steps are required:

1. Remove your *NotifyLink* (Exchange ActiveSync) account from the device and *Clear Registration* on the *NotifyLink Client Web*. See instructions at:

webOS <http://help.notify.net/TechDocs/device/webOS/UserGuide/NetHelp/WordDocuments/accountmaintenance.htm>

Windows Phone 7

<http://help.notify.net/TechDocs/device/WP7Solution/UserGuide/NetHelp/Documents/accountmaintenance.htm>

2. When you enroll your device with *NotifyMDM*, do the following:
  - **Username** – enter your *NotifyLink* Username
  - **Password** – enter your *NotifyLink* Authentication Password

To enroll your device with the *NotifyMDM* server, create a Microsoft Exchange ActiveSync account.

### Some Things to Know

- **Server Address.** When prompted for server address, enter the address of the *NotifyMDM* server.
- **SSL Encryption.** When prompted with the SSL setting, enable it if your administrator has informed you that SSL encryption for securing data-in-motion is required.
- **Windows Phone 7 devices** require that you enter your full email address or username+domain in the username field.
- **NotifyMDM On-Demand Users.**
  - Must enable SSL for data-in-motion encryption, when creating an account.
  - Must enter, *ondemand.notifymdm.com* in the server address field.
- The Exchange ActiveSync account name and several entry fields will be labeled uniquely depending on the type of device you have (see chart below).

	The ActiveSync account is referred to as:	Server Address field is labeled:	SSL field is labeled:
webOS	<b>Exchange (EAS)</b>	<b>Incoming Mail Server</b> (after the https://)	When entering the server address, make sure it begins with https://
Windows Phone 7	<b>Outlook</b>	<b>Server</b>	<b>Server requires encrypted connection</b> (check the box)